



# Cookham Community Flood Plan Summary

Where I can get emergency help?

Fire, Ambulance, Police 999

Is my home/property expected to flood and when will it recede?

Environment Agency Floodline

0845 988 1188

How can I get non-emergency help, report non-emergency problems or give help to flood victims?

Cookham Parish Council will co-ordinate local nonemergency support from the Parish Office, High Road, Cookham Rise, SL6 9JF 01628 522003

What is the emergency control centre number?

Royal Borough of Windsor and Maidenhead 24hr Emergency Control Room 01753 853517

Most of Cookham to the east of the railway line, and in low-lying riverside parts west of it are subject to relatively frequent (fast flowing and/or deep) flooding from the River Thames. Check the Environment Agency flood map—available on its web site and in the Parish Office, High Road - to find out whether your property is at risk.

For more information about the Cookham Community Flood Plan contact Cookham Parish Council on 01628 522003 Email cookham.parish.council@gmx.co.uk

## STREETS AT RISK OF RIVER FLOOD OR BEING CUT OFF

Barnfield, Bass Mead, Berries Road\*, Black Butt
Cottages, Cedar Drive, Churchgate\*, Cock Marsh\*,
Danes Gardens, Ferry Lane, Gainsborough, Gibralter
Lane\*, High Street\*, Lightlands Lane, Maidenhead Road,
Mill Lane, Odney Lane\*, Orchard Gardens, School
Lane\*, Spade Oak Reach, Stonehouse Lane, Strande
Lane, Strande Park, Strande View Walk,
Sutton Road\*, The Moor\*, The Pound, Woodmoor End.
\* includes a key site at risk.

#### **BEFORE A FLOOD**

- Register: individuals, organisations and businesses in Cookham should register with the Environment Agency's Floodline Warnings Direct on 0845 988 1188
- Prepare a flood kit: containing key personal documents, torch, battery or wind-up radio, mobile phone, rubber gloves, Wellington boots, waterproof clothing, first aid kit and blankets.
- Individuals should make a flood plan: list essential things you need to take in a flood evacuation; make sure you know how to turn off gas and electricity, even in the dark; install protective equipment such as doorguards and closeable airbricks (sandbags may not be available); work out how to protect valuable and sentimental belongings; where would you move your car to?
- Businesses and organisations should make a flood plan: safe evacuation of customers and visitors; protection of property and business from flood damage.

#### **DURING A FLOOD**

In a severe flood, the roads north of Cookham Village to Bourne End and west across the Moor will be flooded first. The police will close these roads, and traffic will be diverted south along the A4094 Sutton Road until it floods. The causeway will be closed to vehicular traffic, except emergency vehicles, but open to pedestrians. Cookham Parish Council will appoint a Community Emergency Management Team and set up a Local Emergency Operations Centre in the Parish Office, High Rd (01628 522003). Its Community Flood Plan has prepared it to:

- take direction from and provide information to RBWM's Emergency Operation Centre
- collate information on vulnerable people and co-ordinate volunteer helpers
- liaise with local boat owners to deliver help to those in need
- provide local information to emergency responders from fire, police, ambulance, territorial army and RBWM
- · liaise with upstream parishes at Hurley and Bisham
- open up survivor centres at Pinder Hall, Lower Road, SL6 9EH

Flood updates will be available on Radio Berkshire 104.1 – 104.4 FM

### Could you be at risk of flooding in Cookham?

What precautions could you take?
What would you take with you in a flood?
Where can you get help?
How can you help others?

#### AFTER A FLOOD

Local Emergency Operations Centre will co-ordinate survivor centres and support.

- BEWARE of danger from sewage overflow, electrical and gas problems when returning to your property
- · make records and photograph damage
- call your insurer
- · ask for help if you are struggling







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